

Parental Attitudes

Spring 2003

This is a general survey of parental attitudes at Charlwood. It will be issued once every three years. It would really help the school, if you could take the time to complete the survey, so that we can better understand your needs, and provide the best possible care for your children. Thank you.

Staff

1 How welcome are you made to feel when you come into school?

- 11 Very welcome
 12 Welcome
 13 Not very welcome
 14 A nuisance
 15 Other

2 Are the office staff available where necessary?

- 21 Always
 22 Usually
 23 Mostly
 24 Seldom
 25 Never

3 If you have a problem, is the class teacher readily available?

- 31 Always
 32 Usually
 33 Mostly
 34 Seldom
 35 Never

4 Do you feel comfortable to chat to the class teacher where necessary?

- 41 Always
 42 Usually
 43 Mostly
 44 Seldom
 45 Never

5 Is the headteacher available when needed?

- 51 Always
 52 Usually
 53 Mostly
 54 Seldom
 55 Never

6 Are the newsletters informative?

- 61 Always
 62 Usually
 63 Mostly
 64 Seldom
 65 Never

Curriculum

7 Does the termly curriculum information help you support your child's learning at home?

- 71 Always
 72 Usually
 73 Mostly
 74 Seldom
 75 Never

8 How effective are the arrangements for parent teacher meetings?

- 81 Extremely Effective
 82 Very Effective
 83 Effective
 84 Not Very Effective
 85 Very Poor

9 How well does the school keep you informed about your child(ren)'s progress?

- 91 Extremely Well
 92 Very Well
 93 Average
 94 Poor
 95 Very Poor

10 How helpful do you find your child(rens) school report?

- 101 Extremely Helpful
 102 Very Helpful
 103 Average
 104 Poor
 105 Very Poor

Welcome Pack

11 How helpful did you find the Reception Intake Welcome Pack?

- 111 Extremely Helpful
 112 Very Helpful
 113 Average
 114 Poor
 115 Very Poor

Parental Involvement

12 How well does the school encourage and appreciate parental involvement?

- 121 Extremely Well
 122 Very Well
 123 Average
 124 Poor
 125 Very Poor

13 How aware are you of the work of the Parent Teacher Association?

- 131 Very Aware
 132 Aware
 133 I have heard about it
 134 I have heard the name
 135 Never heard of it

14 What sort of profile does the school have locally?

- 141 Excellent
 142 Very High
 143 High
 144 Average
 145 Poor

15 Would you be happy to recommend this school to your friends?

- 151 Yes
 152 No
 153 With reservations (please comment below)

Governing Body

- 16 How aware are you of who the school governors are?
- 161 Very Aware
162 Aware
163 I know at least one governor
164 I know at least one governor's name
165 I don't know any of the governor's
- 17 How useful did you find the revamped Governors Annual Report to Parents?
- 171 Very Useful
172 Useful
173 I read and understood it
174 I read it but didn't understand a lot of it
175 I didn't read it
- 18 Do you understand when and how you should contact the school governors?
- 181 Yes
182 I understand WHEN I should contact the governors
183 I understand HOW I should contact the governors
184 I think I understand
185 No

Miscellaneous

- 19 Do you have any specific concerns about the security of the school?
- 191 Yes (Please comment below)
192 No
- 20 How satisfied are you with the arrangements for leaving/collecting your children?
- 201 Very Satisfied
202 Satisfied
203 Could be improved
204 Need to be improved
205 Very Dissatisfied
- 21 Please select in which class(es) you have a child?
- 211 Reception Class
212 Year 1
213 Year 2
- 22 Where do you live?
- 221 Charlwood
222 Hookwood
223 Horley
224 Crawley/Ifield
225 Other

Please add any comments concerning either the preceding questions, or other areas where you have concerns